



Upstart Power

JOB DESCRIPTION

Job Title:	QUALITY TECHNICIAN
Department:	Quality
Reports To:	VP of Quality
Status:	Hourly
Location:	Southborough, MA
Last update (date):	May 2024

ABOUT UPSTART POWER

[Upstart Power](#) is a growth stage company focused on state-of-the-art power generation equipment utilizing fuel cell technology for back up and primary applications that integrates seamlessly with industry leading Home Energy Management Systems for long duration back up and distributed generations. Made up of a dynamic team of engineers, scientists, technical specialists, manufacturing gurus and visionaries alike.

We are doers, actively making a change in the fabric for our future. Join our team and touch the whole business from conception to commercialization and everything in between. We are expanding our world-class team of engineers to support the commercialization of several new products. We are seeking highly motivated individuals that can work in a dynamic, high-paced environment to meet the demands of our customers.

Our business is at an inflection point: products in field testing, critical design and testing work happening every day as we ready the platform for volume deployment and commercialization. Join us as we accelerate the future of distributed electricity generation for a cleaner tomorrow.

PRIMARY EMPLOYMENT OBJECTIVES

The Quality Technician is responsible for quality control checks on our company products (from finished goods to incoming raw material) to ensure they meet Upstart's standards for quality.

SPECIFIC ESSENTIAL DUTIES & RESPONSIBILITIES

- Inspect incoming and outgoing product to ensure quality conformance to specifications and deliverables.
- Gage / inspect products as required to ensure parts meet dimensional specification.
- Communicate issues found using established reporting process.

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- Assist operation and local quality function in tracking, documenting, and reporting quality levels including non-conformances.
 - Assist with maintaining calibration of test equipment, prepare test data, and identify areas for quality control improvement.
 - Follow safety policies and procedures.
 - Maintain housekeeping as outlined within the 5s standard.
 - Other duties as assigned.

KNOWLEDGE, SKILL & EXPERIENCE REQUIREMENTS

- High school diploma or GED.
- Minimum 3 years of experience as a quality technician in a manufacturing environment.
- Advanced organizational skills.
- Ability to read, analyze and interpret technical information.
- Ability to work independently to accomplish objectives.
- Experienced in the use of Microsoft Office and ERP software.

WORK ENVIRONMENT (include physical requirements)

- Manufacturing floor presence with a need to stand for long periods.
- May need to lift products that weigh up to 50 lbs.

Upstart Power provides equal employment opportunities (EEO) to all employees and applicants for employment without regard to race, color, religion, gender, sexual orientation, gender identity or expression, national origin, age, disability, genetic information, marital status, amnesty, or status as a covered veteran in accordance with applicable federal, state, and local laws. Upstart Power complies with applicable state and local laws governing non-discrimination in employment in every location in which the company has facilities. This policy applies to all terms and conditions of employment, including, but not limited to, hiring, placement, promotion, termination, layoff, recall, transfer, leaves of absence, compensation, and training.